



Bezeq Offices (Israel Telephone Company), Azrieli Office Complex Tel Aviv,

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| ISSUES/COMPLAINTS | 22% of employees experienced the symptoms of Sick Building...headaches, coughing, fatigue etc. |
| TESTING HOUSE | Hayes Microbial Consulting? Testing laboratory located in Midlothian, VA, USA |
| CLAIM POST BETTERAIR USAGE | Introduction of BetterAir Enviro-Biotics resulted in an elimination of the symptoms that were experienced |
| OUTCOME | Normal ecological balance was restored and employee complaints were eliminated |